

Coggno System Requirements

(Coggno hosts and provides technical support for
Dental Professional Liability Risk Management Programs on behalf of CNA)

Are Coggno courses Apple/Mac and PC friendly?

Courses are delivered through a Learning Management System (LMS) online and can be viewed on multiple platforms and mobile devices, including PC, Mac, and iPads.

What type of Internet connection and browser that are recommended?

Coggno recommends a high-speed Internet connection (T1, Broadband, or DSL) for all content being delivered via our Learning Management System (LMS). We highly recommend at least 4Mbps and higher Mbps connection speed to accommodate all features we offer via Coggno.

CNA Risk Management courses have been tested for compatibility with most popular platforms and browsers now in use. This includes the following:

Microsoft Windows® OS	
Browser	Version
Microsoft Internet Explorer	11 and Edge
Mozilla Firefox	By default, Firefox detects and updates automatically once a new version is available. <i>Please see this link for more info:</i> https://support.mozilla.org/en-US/kb/update-firefox-latest-version
Google Chrome	By default, Chrome detects and updates automatically once a new version is available. <i>Please see this link for more info:</i> https://support.google.com/chrome/answer/95414?hl=en
Apple Macintosh OS (macOS)	
Browser	Version
Safari	11 or later <i>Please see this link for more info:</i> http://support.apple.com/kb/HT1338
Microsoft Internet Explorer (IE)	11 and Edge
Mozilla Firefox	By default, Firefox detects and updates automatically once a new version is available. <i>Please see this link for more info:</i> https://support.mozilla.org/en-US/kb/update-firefox-latest-version
Google Chrome	By default, Chrome detects and updates automatically once a new version is available. <i>Please see this link for more info:</i> https://support.google.com/chrome/answer/95414?hl=en

Apple iOS (iPad, iPhone)	
Browser	Version
Mobile Safari in Apple (see #2 in Notes below)	iOS 11.0 or later on iPad / iPhone

(Note: The slides may not render well on an iPad Mini)

Please note:

- 1. We support other browsers such as Opera and previous versions of Internet Explorer and Firefox, but some pages might not display and function correctly.*
- 2. Taking the course on mobile Safari may be generally slower than taking the course on your desktop or laptop. The iPad version you have also has an impact on your viewing/learning experience. Newer iPad models provide better performance as they have more memory. You may also improve performance of your iPad by making sure you are running the latest version of your iPad's iOS software.*

How can I communicate on this site and with whom?

There is a **HELP tab** on the left side on most screens on Coggno. Click on that to send a help request to Coggno support team if you need assistance with any technical issues on the website. You may also email them directly at support@coggno.com.